



FOR IMMEDIATE RELEASE

THE RESOURCE GROUP APPOINTS FRANK KELLY TO KEY LEADERSHIP POSITION

Senior Executive from Convergys joins TRG as Partner and CEO

Washington, DC September 27, 2007 - The Resource Group International Limited ("TRG"), a global business process outsourcing (BPO) partnership providing equity capital, strategic advice, technology products, and customized solutions, today announced the appointment of Frank Kelly as a Partner and CEO of TRG Customer Solutions.

Kelly has over 23 years of experience in managing, selling, and delivering customized contact center and BPO solutions to business customers from both domestic and international locations. Kelly spent over 8 years at Convergys' Customer Management Group (CMG), where in his role as the Senior Vice President of North American Operations, Kelly was responsible for over \$1.1 billion in annual revenues, representing over 33,000 employees in 40 contact centers spread across the US, Canada, India and the Philippines. Additionally, Kelly was responsible for managing executive client relationships with 300 North American based clients spread across a wide range of vertical industries, including Automotive, Financial Services, Telecommunications, Healthcare, Technology, and Retail. Frank was responsible for launching Convergys' Offshore operations in India and the Philippines, resulting in over 16,000 employees in those geographies.

Kelly has also served as Chief Operating Officer at Willow CSN, a leading Home Agent company, representing over 3,000 independent contractors working from their homes spread over 38 states, where he helped re-engineer the business and position it for growth.

Previously, Kelly spent several years as the Vice President of Customer Service at Frontier Corporation (later known as Global Crossing).

In making the announcement, Zia Chishti, Chairman and Managing Partner of The Resource Group added, "TRG will benefit from Frank's tremendous experience in the contact center and BPO sector. We look forward to the company's growth under his direction." Mr. Chishti went on to say "TRG has established a strong industry reputation for providing insightful strategic advice, developing innovative technology products, and delivering customized and effective BPO solutions. We will continue to create added business value to maintain our leadership position

as a global BPO provider. We will also invest in enhancing our offerings across verticals, geographies, and product and service lines. In the end, it is all about delivering unique insights that drive dramatic increase in performance, customer satisfaction, revenue growth, and productivity for our clients, and Frank is superbly equipped to lead this charge.”

Commenting on his new role, Kelly said, "I am excited to join TRG. This is an extremely innovative company with extraordinary intellectual capital, strong client relationships, deep industry knowledge, and positioned for aggressive growth. We are putting together the dream team of industry talent and aggressively investing in infrastructure and capabilities. We are committed to become a highly differentiated solution provider in the industry and I look forward to helping us get there."

Kelly began his career with MCI Telecommunications in 1986 where he spent over 10 years in various assignments including starting up MCI’s call center outsourcing and consulting business unit. Kelly earned his Bachelor of Science degree from the University of Virginia and his Master of Business Administration from George Washington University.

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ABOUT THE RESOURCE GROUP

The Resource Group International Limited, is a leading global business process outsourcing (BPO) partnership providing equity capital, strategic advice, technology products, and customized solutions. TRG provides customized products and solutions to approximately 120 global clients in the automotive, telecommunications, financial services, media, insurance, healthcare, retail, technology, and utilities sectors. TRG has over \$200 million in revenues served by 6000 employees from 29 service delivery locations in 7 countries. For more information visit www.trgworld.com.

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